

Dear Patients,

Another year has gone by and we hope that you all enjoy a very warm holiday season.

This letter is a request to our patients to again participate in our annual fee.

The fee is completely optional but much preferred over having to bill patients directly for individual services not covered by MSP. (See attached list). Annual fees are billed in January. Fees for individual non-MSP services are billed as they occur.

We are dedicated family physicians, involved in all facets of lifelong patient care, including:

- General practice, primary health care.
- Facilitating and coordinating emergency and hospital care, (Either ourselves or coordinated through hospitalist / specialist care).
- Taking responsibility, guiding you through the public system, organizing specialist consultations and implementing recommended treatments.
- Dealing with family, social and psychological issues.
- Actively involved with preventative care and annual physicals.
- Completing forms (employment/school, etc.); making and receiving phone calls from patients, pharmacies, hospitals, and long term care facilities.
- Providing 24/7 telephonic availability for afterhours 'urgent' concerns.
- Making house calls to our elderly, disabled, and very ill patients.

We believe in this fully integrated service model and find this to be fulfilling and rewarding to us. We also believe that this is what you all deserve, nothing less!

2015 fees are:

- Adult: \$175.00
- Family (living at same address): \$250.00
- Teens, students: NC
- Cheques payable to Horseshoe Bay Family Practice

Our new hours are Monday to Friday, 8 am - 7 pm and Saturdays 9 am - 1 pm. Walk-in's can be seen throughout the day by our doctor of the day. **Visit us at www.docsonthebay.ca**

Docs On The Bay are striving to continue providing excellent medical care to our patients throughout the communities we serve.

Yours in good health,

Dr's. Hofmeyr, Langley, Wortman and Sear